

MC9060-S and MC9060-K

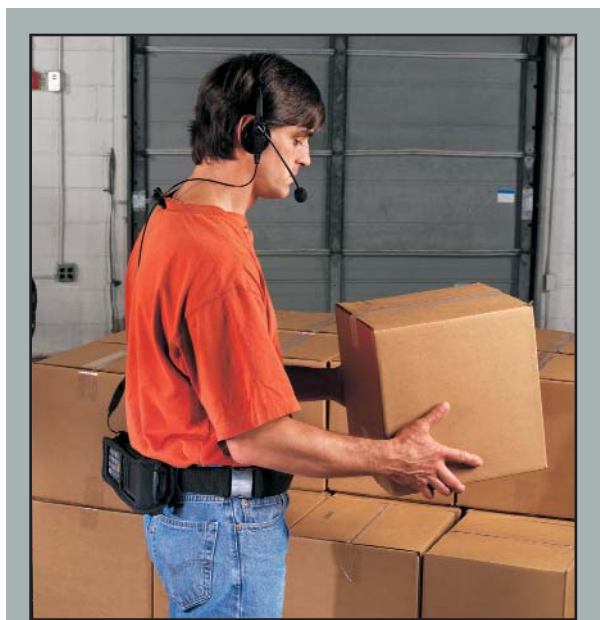
Voice-directed Solution

SOLUTION SHEET

August 2005

Warehouse management mobile computing solution

Streamline warehouse operations and improve warehouse efficiencies with Symbol's hands-free and eyes-free voice-directed mobile computing solution. The Symbol MC9060 Voice-directed solution combines the quality of the renowned MC9000 rugged mobile computer with leading partner voice recognition and voice abstraction software, headset/microphone and carrying accessories for mobile warehouse employees. In addition to gaining worker productivity by directing the right worker to the right place at the right time, you'll be able to extend the mobile computer's uses to other warehouse operations, such as receiving, through the various data capture options on-board the MC9060 Voice-directed solution. Benefits include more efficient and accurate picking, increased productivity in receiving and shipping operations, and enhanced device control and manageability. The MC9060 is the ideal warehouse device given its unique capability to offer on-demand multi-functionality.



Using the MC9060 Voice-directed Solution enables this warehouse worker to pick the product more efficiently and accurately.

Reduce warehouse costs by efficiently directing workers for more exact picking

The MC9060 Voice-directed solution translates your warehouse management system pick list into verbal commands using sophisticated partner-provided, voice-prompting software. Workers hear the commands clearly through their noise-canceling, volume-controlled headsets and use the microphone and partner-integrated voice recognition software to verbally respond to the request when the task is completed. They stay focused on the job—they're not reading a screen, pick list or purchase order; keying in data; or juggling both product and an input device. The result is faster and more accurate picking, as well as fewer workplace injuries because workers are not distracted by interacting with a device. The rugged and reliable MC9060 collects real-time information to support monitoring of order fulfillment operations for maximum response.

Speed warehouse shipping and receiving with the multifunction MC9060

Not only will your warehouse picking become more efficient, you won't need to invest in another costly non-voice solution for shipping and receiving or inventory tracking with the MC9060. With the integrated keypad, touch screen and scanner on the multi-functional MC9060, warehouse workers are able to scan bar codes and enter and view data. Even while warehouse pickers are using the voice-directed functionality, it's sometimes beneficial for them to have access to a display screen to look ahead at tasks and optimize their activities.

Lower your total cost of ownership with enhanced device control and manageability

When you need to develop custom software, the MC9060's open Windows operating system allows for flexible application support. Not being locked into a proprietary solution extends the range of use and costs less in the long run. You'll also be able to manage all mobile

devices through one centralized management system, our Mobility Services Platform (MSP), so you know the location and status of each device at all times.

With one vendor for your entire mobile warehouse system, you'll spend less time and money researching and implementing several different hardware and software systems from various vendors. And you'll be able to manage everything through Symbol's MSP for greater efficiencies and a lower total cost of ownership.

Complete your solution with comprehensive service and support offerings

Even the most rugged products require a maintenance plan and a support strategy. That's why Symbol's Global Services Division has designed comprehensive service offerings that cover all aspects of the MC9060—helping to ensure you derive full value from your investment.

For more information about the MC9060, please visit us on the Web at www.symbol.com/mc9060voice or contact us at +1.800.722.6234 or +1.631.738.2400.

FEATURES	BENEFITS
Voice-directed and voice-prompted applications provided by leading-edge partners	Improve productivity by enabling hands-free and eyes-free warehouse picking and decrease the risk of injuries by reducing distractions
Multi-functional device	Allows for different functionality in the warehouse environment, saving money on one warehouse system that optimizes worker activities
Dynamic range of use	Provides consistent performance in both low- or high-noise environments
Acoustic noise cancellation microphone	Shuts out machinery noise for more accurate voice recognition
Various third-party peripheral wearable accessories	Support two wearing locations (hip or lower back) for increased user comfort
One-dimensional (1D) scanner	Enables bar code data capture for shipping, receiving, inventory tracking and other warehouse data entry operations
Open platform	Allows fast, easy development, modification and addition of applications to the MC9060 Voice-directed Solution
Field-replaceable 28-key numeric, 43-key shifted alphanumeric or 53-key full alphanumeric backlit keyboard options	Provides a variety of data entry modes for maximum efficiency (see the data sheets for more information about the differences between the MC9000-K and MC9000-S mobile computers)
Extremely rugged design withstands multiple 6-ft. drops (1.8-m) to concrete with an IP64-sealing rating (electronic enclosure, display and keypad)	Ensures less downtime due to accidental drops and protects against windblown rain and dust to ensure reliable performance in warehouse conditions
Removable, high-capacity lithium ion battery	Can be removed even when holstered to save time replacing while mid-shift
Mobility Services Platform	Enables centralized deployment, troubleshooting and overall management of your entire mobility solution from a centralized console

About Symbol Technologies

Symbol Technologies, Inc., The Enterprise Mobility Company™, is a recognized worldwide leader in enterprise mobility, delivering products and solutions that capture, move and manage information in real time to and from the point of business activity. Symbol enterprise mobility solutions integrate advanced data capture products, radio frequency identification technology, mobile computing platforms, wireless infrastructure, mobility software and world-class services programs under the Symbol Enterprise Mobility Services brand. Symbol enterprise mobility products and solutions are proven to increase workforce productivity, reduce operating costs, drive operational efficiencies and realize competitive advantages for the world's leading companies. More information is available at www.symbol.com



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